# MEDICAL DEVICE SUPPLIER QUALITY MANAGEMENT ARE YOU AND YOUR SUPPLIERS COMPLIANTS

JUNE 20-21, 2017

AMA EXECUTIVE CONFERENCE CENTER ARLINGTON, VA (WASHINGTON, DC)

#### AN INTERACTIVE WORKSHOP PRESENTED BY FDANEWS

## **AGENDA**

## Day 1

8:00 a.m. – 9:00 a.m.

Registration and Continental Breakfast

9:00 a.m. – 9:45 a.m.

Introductions: Setting expectations for course work

Discuss the pre-assignment that is given to each attendant

Introduction: Why do we need this?

- Fundamentals of supplier quality and industry trends
- Basics of FDA and ISO requirements
- Determine need for progressive supplier management

10:15 a.m. – 10:30 a.m. Break
10:30 a.m. – 12:00 p.m. ISO 13485:2106: Review of changes regarding supplier quality Planning: What do we need?

• Charter, business needs and quality requirements

**12:00 p.m.** – **1:00 p.m.** Lunch Break **1:00 p.m.** – **2:30 p.m.** Selecting Suppliers: Whom do we need?

• Selection process using the *Total Risk Factor* model

**2:30 p.m. – 2:45 p.m.** Break

2:45 p.m. – 4:30 p.m. INTERACTIVE EXERCISE

Groups work together to evaluate case studies and benchmark their own companies

and share best practices

**4:30 p.m.** Session wrap-up, end of day one

Assignment for day two

## Day 2

**8:00 a.m. – 8:30 a.m.** Continental Breakfast

8:30 a.m. - 10:15 a.m. Review the assignment from day one

Evaluation: Do suppliers meet our needs?

• Assess need for on-site or desk top audit

**10:15 a.m. – 10:30 a.m.** Break

**10:30 a.m. – 12:00 p.m.** Supplier Controls Part I: Are suppliers still meeting what we need?

Building an Effective Control Plans

• Receiving, source inspection, manufacturing quality plans, sampling plans

• Report cards/Business Review

• Communication and escalation plan

**12:00 p.m. – 1:00 p.m.** Lunch Break

1:00 p.m. – 2:00 p.m. Supplier Controls Part II: What are the contractual requirements?

• Developing supplier quality agreements

Conducting unannounced audits

2:00 p.m. – 2:30 p.m. INTERACTIVE EXERCISE

Groups work together to evaluate case studies and benchmark their own companies

and share best practices

**2:30 p.m. – 2:45 p.m.** Break

**2:45 p.m. – 4:00 p.m.** End of Relationship: Do we still need them?

• Consolidation, de-activation, termination and risk mitigation for ending the relationship

• Using the *Total Cost of Ownership* model

**4:00 p.m.** – **4:30 p.m.** Summary of day two

**4:30 p.m.** Adjournment